

# PROTECT

Securing your future

**PROTECT** is a unique service developed by Higgs & Sons to provide you with clarity and certainty in every aspect of your divorce.

Your lawyer will work with you to understand your situation and provide a tailor-made service, complete with clear costs upfront, for your circumstances.

**P**ersonal  
**R**eassuring  
**O**pen  
**T**ailored  
**E**xperienced  
**C**lear  
**T**rusted

# PROTECT – designed for you

We have listened to our clients to better understand the things that matter most when guiding you through your divorce.

We know that many people have already agreed on how they wish to proceed with their divorce before they come to see us, but are seeking the reassurance of specialist advice to ensure the things that matter most to them are secured for the future.

That's where **PROTECT** comes in.

Our award-winning team is committed to achieving the best possible outcome for you. And we'll do it in an approachable, straightforward way.

**PROTECT** will give you peace of mind when you need it most.

## Cost Certainty

Giving you certainty from the outset, **PROTECT** provides you with an agreed fee, tailored to your individual circumstances.

Or, if you are seeking advice on a range of issues, it can be more cost effective to choose an hourly rate structure.

Whichever option you choose, the service is tailored so that you only pay for the advice that is necessary to meet your needs.

“The firm provides a very personal service – this is a rare ingredient in any sizeable firm.”

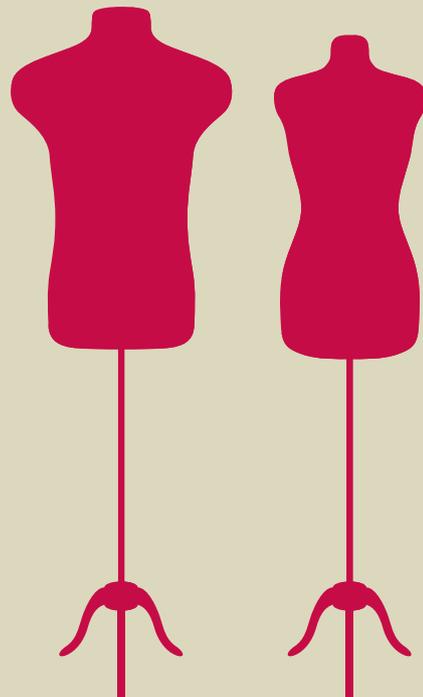
Chambers & Partners – Independent legal publication

## Personal

Bespoke service is at the very heart of Higgs & Sons' philosophy. That's why you can be sure you will receive the attention of a lawyer dedicated to your case. They'll take the time to get to know you and be there when you need them.

**What can you expect:**

- Straightforward, clear advice.
- Friendly, sensitive lawyers who are easy to talk to.
- Lawyers on hand when you need them.



# Reassuring

We know that going through a divorce can be a very uncertain time. We always take the time to understand your individual situation and desired outcome. That way, you can be sure we will offer you sound advice that works for you.

## **What can you expect from us:**

- We will always tell you exactly what's happening and what will come next, keeping you informed every step of the way.
- We will give you a clear idea of how long things will take.
- We will use our specialist knowledge and expertise to get the best outcome for you.

“My lawyer helped me to put all the confusing emotions to one side temporarily, and then patiently sat down with me, and provided advice tailored to my exact situation.”



In life, sometimes the advice we're given isn't what we necessarily want to hear. In our client research, 30% of people said we stopped them doing something they might later regret.

# Open

We will be honest and upfront with you through every stage of the process. We are on your side and will keep you focussed on what is important to you.

**What can you expect from us:**

- Straightforward, clear and frank advice you can trust.
- A partnership approach which ensures you are always kept informed.
- Advice that focuses on the bigger picture – your future.

There's not one size that fits all. Our service is tailored to the needs of you and your own personal situation.

# Tailored

Our service is built entirely around you and your needs. And with an unrivalled team of specialists you can be sure our advice will always be tailored to your individual circumstances.

**What can you expect from us:**

- We will always choose the right team to work with you.
- We will provide a proactive service, ensuring you receive the best possible outcome and a swift resolution.

More than half of clients surveyed said that they underestimated the complexity of the divorce process. They also said they felt that knowledge of the law and attention to detail were the most important elements they wanted from a lawyer.

## Experienced

Our family law team is recognised as the best in the region\*. That means your dedicated family lawyer is highly qualified, expertly trained and vastly experienced. And with over 100 years' combined experience in our team, you can rest assured your future is in the very best of hands.



### **What can you expect from us:**

- Comprehensive knowledge of the latest case law.
- A proven track record of success, recognised by our peers.

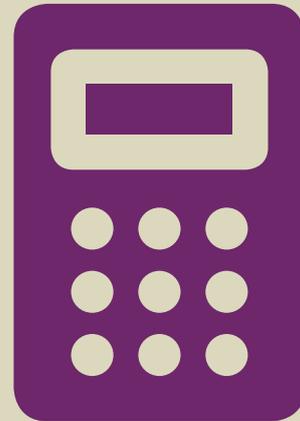
\*Chambers & Partners and Legal 500 – Independent legal publications.

# Clear

We know the cost of seeking legal advice can be a real worry. That's why we have a transparent fee structure which gives you absolute clarity from the word go. And because we work closely with you, we can offer an agreed fee or hourly rate to best suit your circumstances.

## **What can you expect from us:**

- We will always be upfront and realistic about costs.
- We will give you clear timeframes so you know just what to expect.



Divorce isn't easy. 91% of clients surveyed following their divorce said they were surprised at how much work was involved in the process.

100% of clients surveyed told us they wouldn't recommend anyone to go through the divorce process without a solicitor.

## Trusted

Trust is a vital part of our relationship and we know that's hugely important to you. We'll take the time to develop a clear understanding of your individual circumstances so that you can be sure you have a loyal partner working for you.

### **What can you expect from us:**

- Our total commitment to your case.
- A team that will work with you to understand your needs.
- An ally who will be with you every step of the way.



## Why **PROTECT**?

**PROTECT** has been designed for you to achieve the best possible outcome with:

- the right lawyer
- the right legal advice
- the right cost
- the right outcome.



## More information

Higgs & Sons is based in the heart of the Black Country at the Waterfront Business Park in Brierley Hill. Our growing team now numbers over 200 people and we are proud to have over 100 specialist lawyers available to support our clients.

Our diverse range of specialisms ensures we provide our clients with the very best care and legal expertise.

We are an award-winning team recognised across the Midlands and nationally for our legal advice, teamwork and infrastructure.

For specialist advice on all family matters, contact [philip.barnsley@higgsandsons.co.uk](mailto:philip.barnsley@higgsandsons.co.uk) or call **0845 111 5050**.

[www.higgsandsons.co.uk](http://www.higgsandsons.co.uk)



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